



RESPONSIBLE TRAVELLER CODE OF CONDUCT

Mundo América S.A.C. Clients

At Mundo América S.A.C., we promote responsible and sustainable tourism. We encourage our clients to travel with respect for local culture, the environment, and host communities. Your behaviour during your journey can help protect natural and cultural heritage while generating benefits for local populations.

1. Respect for Local Culture and Traditions

Value the traditions, customs, and ways of life of the communities you visit. Before travelling, we encourage you to learn about the celebrations, rules, and habits of your destination in order to integrate respectfully.

During your visit, you may encounter customs that differ from those of your own country. We recommend maintaining an open and respectful attitude towards these cultural differences.

2. Support for the Local Economy

We encourage you to contribute to the development of local communities by:

- Choosing local restaurants, markets, and shops whenever appropriate.
- Purchasing handicrafts and products made by local producers.
- Avoiding the purchase of counterfeit products or products whose trade is prohibited by current regulations.

These actions help strengthen family-based and small-scale economies.

3. Environmental Care

During your trip, please try to reduce your environmental impact:

- Reduce, reuse, and recycle the waste you generate.
- Avoid the use of single-use plastics.
- Take your waste back with you when visiting natural areas.
- Do not feed wildlife.
- Do not remove natural resources such as plants, animals, stones, sand, corals, or shells.
- Use established trails and paths to avoid damaging the landscape.
- Help reduce water and energy consumption at your accommodation (reuse towels and switch off lights and equipment when leaving your room).

4. Protection of Cultural Heritage

Respect archaeological, historical, and cultural sites.

- Always follow the instructions of guides and posted signs at the places you visit.
- Do not touch, damage, or remove elements of cultural heritage.
- Avoid purchasing archaeological or historical-artistic objects of doubtful origin.

The illicit trafficking of cultural property is a serious crime that causes significant damage to a country's heritage.

5. Responsible Souvenirs and Gifts



Be informed about the regulations regarding the purchase, sale, import, or export of historical or religious artefacts and products made from protected flora and fauna.

Avoid purchasing products made from endangered or protected species covered by international agreements such as CITES, as their trade may be illegal and harmful to biodiversity.

6. Protection of Biodiversity

Peru is home to a remarkable diversity of flora and fauna, including many endangered species. To help protect them:

- Do not buy products made from threatened species.
- Do not participate in activities involving the illegal trade of wildlife.
- Report any illegal activities related to flora or fauna to the relevant authorities.

7. Respect for Human Rights

Mundo América S.A.C. rejects all forms of exploitation and abuse.

We ask our clients not to participate in or tolerate any form of sexual, commercial, or labour exploitation, especially involving children and adolescents. Likewise, avoid any behaviour that may constitute harassment or intimidation towards others.

Child sexual exploitation is a serious crime and must be reported.

8. Support for Local Social Initiatives

Mundo América S.A.C. supports social initiatives in the communities where it operates.

We work with the organisation Corazones para Perú, which develops social, educational, and medical projects in communities near Cusco. We invite our travellers to voluntarily support these initiatives through responsible donations.

9. Compliance with Laws and Regulations

During your trip, respect the local and national laws and regulations of the country you visit. Acting in an informed and responsible manner contributes to a safe and respectful experience for everyone.

10. Safety and Assistance at Destination

In case of emergency in Peru, you may contact:

- National Police of Peru: 105
- Tourism Police: 0800-22221
- Fire Department: 116

For assistance during your trip, you may also contact the Mundo América S.A.C. team through our communication channels.

Sustainable Tourism



According to the World Tourism Organization (UN Tourism), sustainable tourism is tourism that manages resources in such a way that economic, social, and aesthetic needs can be fulfilled while maintaining cultural integrity, essential ecological processes, biological diversity, and life-support systems.